

ABSTRAK

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Pengaruh Pelatihan, Pendidikan, Teknologi, dan *Total Quality Management* terhadap Kualitas Sumber Daya Manusia serta Tinjauannya dari Sudut Pandang Islam (Studi pada Karyawan Gen Z yang Berdomisili di DKI Jakarta)

118 + xiv halaman, 24 tabel, 4 gambar, dan 12 lampiran

Uraian Abstrak

Penelitian ini bertujuan untuk menguji pengaruh Pelatihan, Pendidikan, Teknologi, dan *Total Quality Management* terhadap Kualitas Sumber Daya Manusia. Populasi penelitian ini adalah karyawan Generasi Z yang berdomisili di DKI Jakarta dengan jumlah sampel sebanyak 114 responden. Metode penelitian yang digunakan adalah metode kuantitatif dengan teknik pengumpulan data melalui kuesioner. Teknik yang digunakan dalam pengambilan sampel yaitu *purposive sampling*. Metode analisis data yang digunakan yaitu analisis regresi linear berganda. Hasil penelitian menunjukkan bahwa: (1) Pelatihan berpengaruh positif dan signifikan terhadap Kualitas Sumber Daya Manusia. (2) Pendidikan berpengaruh positif dan signifikan terhadap Kualitas Sumber Daya Manusia. (3) Teknologi berpengaruh positif dan signifikan terhadap Kualitas Sumber Daya Manusia. (4) *Total Quality Management* berpengaruh negatif dan signifikan terhadap Kualitas Sumber Daya Manusia. (5) Dari sudut pandang Islam, Pelatihan, Pendidikan, Teknologi, Dan *Total Quality Management* dapat diintegrasikan dengan nilai-nilai Islam dalam pengembangan kualitas sumber daya manusia Generasi Z di DKI Jakarta melalui penerapan prinsip *ta'dib*, keseimbangan spiritual-intelektual, etika pemanfaatan teknologi, serta budaya kerja berlandaskan ihsan, amanah, dan musyawarah.

Kata Kunci: Pelatihan, Pendidikan, Teknologi, *Total Quality Management*, Kualitas Sumber Daya Manusia, Islam.

ABSTRACT

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The Effect of Training, Education, Technology, and Total Quality Management on the Quality of Human Resources and its Review from an Islamic Point of View (Study on Gen Z Employees Residing in DKI Jakarta)

118 + xiv pages, 24 tables, 4 figures, and 12 attachments

Abstract Description

This study aims to examine the effect of Training, Education, Technology, and Total Quality Management on Human Resource Quality. The population of this research is Generation Z employees who live in DKI Jakarta with a sample size of 114 respondents. The research method used is quantitative method with data collection techniques through questionnaires. The technique used in sampling is purposive sampling. The data analysis method used is multiple linear regression analysis. The results showed that: (1) Training has a positive and significant effect on Human Resource Quality. (2) Education has a positive and significant effect on the Quality of Human Resources. (3) Technology has a positive and significant effect on Human Resource Quality. (4) Total Quality Management has a negative and significant effect on Human Resource Quality. (5) From an Islamic perspective, Training, Education, Technology, And Total Quality Management can be integrated with Islamic values in developing the quality of Generation Z human resources in DKI Jakarta through the application of the principles of ta'dib, spiritual-intellectual balance, ethical use of technology, and a work culture based on ihsan, amanah, and deliberation.

Keywords: *Training, Education, Technology, Total Quality Management, Human Resource Quality, Islam.*