

ABSTRAK

Fakultas Ekonomi dan Bisnis
Program Studi S-1 Akuntansi 2021

Septiyana

120.2017.342

Pengaruh Kepuasan Kerja, Loyalitas Kerja dan Komitmen Organisasi Terhadap *Organizational Citizenship Behavior* dan Tinjuannya dari Sudut Pandang Islam (Studi Pada Suku Dinas Tenaga Kerja, Transmigrasi dan Energi Jakarta Utara 2021).

Abstrak

Tujuan penelitian ini melihat Kepuasan Kerja, Loyalitas Kerja dan Komitmen Organisasi Terhadap *Organizational Citizenship Behavior* dan Tinjuannya dari Sudut Pandang Islam (Studi Pada Suku Dinas Tenaga Kerja, Transmigrasi dan Energi Jakarta Utara 2021). Penelitian ini merupakan penelitian kuantitatif, dengan data primer dan teknik kuisioner ke 80 responden, yang diambil dengan menggunakan rumus slovin dan analisis menggunakan metode regresi linier dengan *software* SPSS versi 25. Hasil penelitian menunjukkan bahwa kepuasan kerja berpengaruh positif terhadap *organizational citizenship behavior*, artinya semakin baik kepuasan kerja maka semakin meningkat *organizational citizenship behavior* dan sebaliknya. Loyalitas kerja berpengaruh positif terhadap *organizational citizenship behavior*, artinya semakin baik loyalitas kerja maka akan semakin baik pula *organizational citizenship behavior* dan sebaliknya. Komitmen organisasi berpengaruh positif terhadap *organizational citizenship behavior* artinya semakin baik komitmen organisasi maka akan semakin baik pula *organizational citizenship behavior* dan sebaliknya. Tinjauan dari sudut pandang islam, kepuasan kerja, loyalitas kerja dan komitmen organisasi dan *organizational citizenship behavior* sudah memenuhi syariat islam secara menyeluruh sebagaimana telah dijelaskan dalam Al-Quran dan Hadist.

Kata Kunci: Kepuasan Kerja, Loyaitas Kerja, Komitmen Organisasi, *Organizational Citizenship Behavior* .

ABSTRACT

*Faculty of economics and business
S-1 of Management major 2021*

Septiyana

120.2017.342

The influence of job satisfaction, job loyalty and organizational commitment on the organizational citizenship behavior and it's overview from an islamic point of view. (Study at Service department of labor, transmigration and energy of Jakarta Utara 2021).

Abstract

The purpose of this research was determine the effect of job satisfaction, job loyalty and organizational commitment on organizational citizenship behavior and it's overview from an islamic point of view. (Study at Service department of labor, transmigration and energy of Jakarta Utara 2021). The methods use in the research is quantitative methods, with primary data and questionarry techniques to 80 respondents, with was taken by slovin sampling method and analysis using linear regression method with SPSS Software version25. The Results showed the job satisfaction has a positive effect on the organizational citizenship behavior, wich means the better job satisfaction, the more organizational citizenship behavior icreanse and the otherwise. Job loyalty has a positive effect on the organizational citizenship behavior, wich means the better job loyalty, the better organizational citizenship behavior and the otherwise. Organizational commitment has a positive effect on the organizational citizenship behavior, wich means the better organizational commitment , the better organizational citizenship behavior and the otherwise. Overview from an islamic point of view job satisfaction, job loyalty and organizational commitment on the organizational citizenship behavior has fulfilled islamic law as wehole as describe in the Al-Qurand and Hadith.

Keywords: job satisfaction, job loyalty, organizational commitment, on the organizational citizenship behavior.